



GDS WARRANTY STATEMENT

Effective Date: September 9 2025

Applies to: All products manufactured or supplied by GDS Pioneering Light Limited ("GDS")

1. Warranty Coverage

GDS warrants to the original purchaser or retail customer ("Customer") that during the applicable warranty period defined below, GDS will repair or replace, at its option, any Product that is defective in materials or workmanship and that fails to operate in accordance with GDS's published specifications for that Product in effect as of the date of shipment.

This warranty is provided only upon receipt of full payment for the Product and is subject to the terms and conditions set out below.

Warranty Periods

- Standard Products: Five (5) years from the date of delivery.
- GDS Lamps: Three (3) years from the date of delivery.
- Custom or Special Products: Twelve (12) months from the date of delivery.
- Extended Warranty (Optional): GDS may, at its discretion, offer the option to purchase an extended warranty for GDS Lamps, Custom or Special Products. Any such extension must be agreed in writing by GDS at the time of purchase or during the original warranty period.

2. Warranty Exclusions

This warranty does not apply to:

2.1. Damage caused by external factors, including but not limited to:

- Misuse, neglect, or improper installation.
- Operation outside of GDS's published specifications or in abnormal environmental conditions.
- Accidents, abuse, or unauthorised repairs or modifications.
- Exposure to corrosive environments, including chlorine, or installation within 1.6 km (1 mile) of a body of salt water, unless specifically approved by GDS in writing.

2.2. Consumable components, such as fuses, lamps (where not covered under the GDS Lamp warranty), and similar parts that naturally wear out over time.

2.3. Products not manufactured by GDS, which may carry their own manufacturer's warranty. GDS will use reasonable efforts to pass through any applicable third-party warranty.



2.4. Costs related to access or installation, including but not limited to scaffolding, lifts, rigging, protective coverings, or structural alterations required to remove or reinstall Products.

2.5. Damage caused by acts of God, including fire, flood, earthquake, storm, or any other circumstances beyond GDS's reasonable control.

3. Making a Warranty Claim

3.1. The Customer must notify GDS in writing within 14 days of discovering a suspected defect, providing:

- The product serial number,
- Proof of purchase, and
- A description of the defect with supporting evidence (e.g., photos, test results).

3.2. This warranty operates on a Return to Base (RTB) basis:

- The Customer is responsible for the costs and logistics of returning the Product to GDS for inspection, repair, or replacement.
- Products must be packaged securely, ideally in the original packaging or equivalent protective materials, to prevent damage during transit.
- GDS is not responsible for any damage incurred in transit due to inadequate or improper packaging.
- The Customer must ensure the shipment at their own expense until the Product is received and acknowledged by GDS.

3.3. If GDS determines that the defect is covered by this warranty:

- GDS will repair or replace the Product at no charge, and
- GDS may cover the reasonable cost of shipping the repaired or replacement Product back to the Customer at its sole discretion.

3.4. If GDS determines the fault is not covered by this warranty, GDS will notify the Customer and provide a quotation for repair and return shipping costs before proceeding.

3.5. Any repaired or replacement Products shall continue to be covered for the remaining period of the original warranty or for 90 days from the date of repair/replacement, whichever is longer.



4. Limitation of Liability

4.1. The remedies described in Section 3 are the Customer's sole and exclusive remedies for any defective Products.

4.2. GDS shall not be liable for:

- Any indirect, special, incidental, or consequential damages,
- Loss of profits, revenue, or business, or
- Any other losses arising out of the use or inability to use the Product.

4.3. GDS's total liability under this warranty shall not exceed the original purchase price of the Product or £250,000, whichever is lower.

5. General Conditions

5.1. This warranty applies only to the original purchaser and is non-transferable unless GDS provides written consent.

5.2. GDS reserves the right to use new, repaired, refurbished, or functionally equivalent parts when repairing or replacing Products under warranty.

5.3. Any extended warranty or special warranty conditions must be documented in writing by GDS at the time of purchase.

5.4. This warranty shall be governed by and construed in accordance with the laws of England and Wales, and the parties submit to the exclusive jurisdiction of the English courts.

Summary Table

Product Type	Warranty Period	Return to Base (RTB) Applies?
All GDS Products	5 Years	Yes
GDS Lamps	3 Years	Yes
Custom or Special	12 Months	Yes
Extended Warranty (Optional)	As agreed in writing	Yes
Third-Party Components	As provided by original manufacturer	Yes (Customer ships to GDS, then GDS manages supplier process)



6. Statement of Exclusivity

This document constitutes the only warranty applicable to GDS Products and supersedes any prior representations, whether oral or written.

No employee, agent, or distributor of GDS has the authority to alter or extend this warranty without written confirmation signed by an authorised officer of GDS.